

## PGE / Pacific Gas & Electric

### Steps to retrieve last 12-months energy bills

1. Go to: <http://www.pge.com/myhome/myaccount/myaccount/>
2. Select “Sign up”
3. Customer will be sent to this page:

PG&E Registration - Windows Internet Explorer

https://www.pge.com/eum/registration?TARGET=https://www.pge.com/cso

Pacific Gas and Electric Company Customer Service

### My Account: Sign Up—User Information

Sign up for your User Name and Password to access Pacific Gas and Electric Company's online services.

Required Information

First Name *	<input type="text"/>
Last Name *	<input type="text"/>
User Name * Minimum 5 characters	<input type="text"/> <a href="#">User Name Rules</a>
Password * Minimum 6 characters	<input type="password"/> Password is case sensitive. <a href="#">Password Rules</a> We encourage using strong passwords. <a href="#">Security Tips</a>
Confirm Password *	<input type="password"/>

We believe in the security of your information and do our best to protect it. [Privacy Policy](#).  
We do not provide your personal information to third parties for telemarketing, e-mail, or direct mail solicitation.

E-mail Address \*  [Why is e-mail address required?](#)

Internet | Protected Mode: On 4:56 PM 3/31/2010

Customer completes form, then is prompted to log in to Manage My Account

Go to ‘Usage’

Download file to PDF

Screen shot below

Customer Service Online - Windows Internet Explorer  
 https://www.pge.com/csol/actions/billingHistory.do

Planet Orange Mail - Inbox... iGoogle Team Calendar: March 28... Customer Service Online X Zimbra: pacific Gmail - PGE.com User Na...

**Pacific Gas and Electric Company** *Customer Service* GET HELP | LOGOUT

**Usage History**  
 Click on tabs to view detailed history of usage, costs and charges for up to 24 months, and compare usage and costs by billing cycle.

SmartRate™ Program  
SmartDay™ Events

Account Summary **Basic Summary** Usage Costs

Print Download

Account: 6944447757 <Previous 1 2 Next> View all

Bill Date	Electric Usage (kWh)	Electric Charges (\$)	Gas Usage (Therms)	Gas Charges (\$)	Total Charges (\$)	Actions
3/15/2010	356	\$43.37	44.0	\$47.14	\$90.51	Compare
2/11/2010	380	\$46.61	41.0	\$44.41	\$91.02	Compare
1/11/2010	580	\$94.94	53.0	\$53.66	\$148.60	Compare
12/10/2009	474	\$67.69	52.0	\$54.06	\$121.75	Compare
11/09/2009	451	\$67.78	24.0	\$25.77	\$93.55	Compare
10/09/2009	373	\$52.94	18.0	\$17.90	\$70.84	Compare
9/10/2009	383	\$53.99	20.0	\$20.20	\$74.19	Compare
8/12/2009	373	\$52.91	22.0	\$23.18	\$76.09	Compare
7/13/2009	429	\$62.91	22.0	\$22.29	\$85.20	Compare
6/11/2009	406	\$59.97	24.0	\$23.04	\$83.01	Compare
5/12/2009	372	\$47.98	25.0	\$24.57	\$72.55	Compare
4/13/2009	457	\$61.41	36.0	\$36.76	\$98.17	Compare

Done Internet | Protected Mode: On 4:58 PM 3/31/2010